

The JR Sports Group – Parties & Events Terms and Conditions

1. Booking & Payment

All party and event bookings must be confirmed in writing or via email. A non-refundable deposit (amount specified at booking) is required to secure the date. The remaining balance must be paid in full at least 7 days before the event.

2. Cancellation Policy

If you cancel more than 14 days before the event, only the deposit will be retained. Cancellations within 14 days of the event will be charged at 50% of the total cost. Cancellations within 7 days are non-refundable.

3. Participant Numbers

Final numbers must be confirmed at least 7 days prior to the event. Any additional participants on the day will be charged at the agreed per-head rate, subject to staff and capacity availability.

4. Health & Safety

We prioritise safety at all times. Parents/carers are responsible for supervising children not directly involved in the activities. Please inform us of any medical conditions or additional needs in advance so we can make necessary arrangements.

5. Venue Requirements

If the event is held at a customer-provided venue, it is the customer's responsibility to ensure the space is suitable and safe for the planned activities. This includes adequate indoor/outdoor space, clean surfaces, and access to facilities.

6. Food & Drinks

If you are providing food and drinks, you are responsible for checking dietary requirements and allergies. The JR Sports Group does not accept liability for food-related issues unless we are contracted to supply catering.

7. Behaviour

We expect all participants to behave respectfully and follow instructions for their safety and enjoyment. We reserve the right to exclude any child or adult whose behaviour puts others at risk or disrupts the event.

8. Liability

The JR Sports Group holds Public Liability Insurance and takes all reasonable precautions to deliver activities safely. We do not accept liability for personal injury or loss/damage to personal belongings, except where caused by proven negligence.

9. Photography & Marketing

With prior consent, we may take photos during events for promotional use. You have the right to opt out at any time; please notify us in advance.

10. Force Majeure

We reserve the right to cancel or alter the booking due to circumstances beyond our control (e.g., severe weather, illness, venue closure). In such cases, we will offer to reschedule or provide a refund, less the deposit.

For any questions or clarifications, please contact our team at contact@jrsportsgroup.com or 01844 617303. We look forward to delivering a fantastic and memorable event for you!

